

## Parent help Desk

In response to COVID-19, Yarra Me has established a Help Desk for parents and carers to assist in supporting children with complex needs who are learning from home.



YarraMe's Parent Help Desk can assist with:

- understanding your child's behaviours
- providing personalised one to one telephone consultation with a special education teacher (see registration link below)
- discussion of a pathway for the family to seek formal diagnosis of learning disabilities
- discussion about behavioural support strategies
- advice on setting up learning environments
- providing targeted resources
- referral to external services

The purpose of this service is to provide parents and carers with the opportunity to discuss your child's behaviours, which may be impeding their ability to learn at home.

Sometimes the Help Desk can help parents and carers to successfully navigate potential intervention pathways for their child.

Registrations are made via the following link:

<http://www.yarrame.vic.edu.au/help-desk.html>

**Please note:** This service is currently limited to families whose children attend Victorian state government primary schools.

The help desk is available during school terms, from 9am to 4pm on Monday, Tuesday, Thursday and Friday.

**For further information, please contact:**

Yarra Me School

Telephone: (03) 9478 8895

Email: [yarra.me.sch@education.vic.gov.au](mailto:yarra.me.sch@education.vic.gov.au)

